

March 31, 2020

Dear Concordia Village Residents, Families and Staff:

URGENT: COVID 19 Virus

Our COVID 19 Committee meets daily to review information provided by trusted sources like the WRHA and Manitoba Health, so that we can do our best to keep all of us safe and healthy.

Update as of March 31, 2020

-As advised yesterday, effective April 3, visitors will no longer be allowed entry to the Village.

As such, it is important for family dropping off groceries or other essential supplies, to follow our current procedures, as follows:

-place your delivery items on the cart provided between the front entrance doors (Village I and II),

-Village staff will remove the item(s) from the cart(s) and sterilize them,

-Village staff will then deliver the item(s) to their internal destination(s).

-Delivery packaging recommendations:

-please use boxes or wipeable containers,

-please do not use paper or plastic bags.

-In-suite Housekeeping will be suspended effective Friday, April 3, to maintain social distancing.

-Housekeeping will continue daily courtesy check, garbage-recycling collection, and extra common area cleaning and sanitizing.

-Please do not allow or encourage visitors to come into our buildings through your main floor patio doors.

-All essential personnel and deliveries must now be screened at Concordia Village I or II lobbies.

Here is where we need your help:

-Please avoid gatherings for events like Easter, until this threat passes. We understand this is difficult, but it is necessary if we all wish to remain safe from COVID 19.

-Exercise patience while we do our best to deliver meals in a timely fashion. We rotate which wings and floors get served first and last to ensure fairness. We're working hard to find ways to keep a wide range of food assortments, while we struggle to maintain an adequate supply of packaging. So, please continue to be kind to your servers.

For more Provincial Health information, please access:

<https://sharedhealthmb.ca/health-providers/coronavirus-resources/>