

April 15, 2020

Dear Concordia Village Residents, Families and Staff:

RE: COVID 19 Update

We have had no COVID 19 cases on site among Concordia Village Residents or staff. Our efforts are dedicated to keeping it that way. We ask you to advise us immediately about any symptoms concerning your loved one. While respecting privacy, we will alert all Residents, Families and Staff when or if the current all-clear changes.

Doctor's Visits – Virtual House Calls Now Available:

Thanks to Dr. Shawn Thomas, of Concordia Health Associates, we are pleased to advise that Dr. Thomas has arranged to be available for phone consultations with our Residents as needed. This enables you to avoid a trip to the Doctor's office, and still get the medical advice you need. To arrange your phone appointment, please continue to contact Rachelle Reitmeier, Concordia Village RN @ 204 667 6479 extension 5260.

Cautionary Note to Residents who Drive:

For those Residents who drive, please remember to continue all precautions you would undertake inside Concordia Village – such as, wash your hands frequently, maintain your 6 foot distance from other people in all stores or establishments, and sterilize any packages on your return.

Main Floor Residents – Visitor Access via Main Floor Patio is Not Permitted:

Please be reminded, all visitors and deliveries must be screened at main entrances at Village I and II.

Mobile Store – easier payment process implemented:

Thanks to our Food Services team, our weekly “Mobile Store” service continues to deliver food essentials to your suite. We are adding more household products to those currently available via the new Mobile Store, once we can be assured that we have a sustainable source of non-food supplies. Rather than collect payment at each delivery, we will track your purchases and invoice you on a monthly basis.

For more Provincial Health information, please access:

<https://sharedhealthmb.ca/health-providers/coronavirus-resources/>

If you have questions or concerns, please continue to contact me at any time - Les W. Janzen, CEO,

Concordia Wellness Projects Inc. at ljanzen@concordiavillage.ca