

April 2, 2020

Dear Concordia Village Residents, Families and Staff:

RE: COVID 19 Update

We are all in this together, everything we do is for your health and safety.

If you feel like you may have symptoms of COVID 19, please call Health Links. You may have to wait on hold for a while to speak with someone, so please be patient – phone **Health Links at 1-877-308-9038.**

In-Suite Housekeeping Services – temporarily suspended, this is under weekly review:

Some of you expressed concern about in-suite housekeeping services being temporarily suspended. Please be assured we are re-evaluating this on a weekly basis as the threat of COVID 19 continues. Our concerns at present include the risk of exposure to staff without adequate personal protective equipment (PPE). A limited Canada-wide supply of PPE is being protected for front line health care workers. In addition, there is a risk of suite-to-suite transmission, that we need to minimize.

We hope this is not a long term decision, but it is one that is crucial right now as community spread is increasing in Winnipeg. If you need access to cleaning supplies, temporarily, families and friends may bring supplies to drop off at entrances I or II (please refer to Delivery and Packaging advice in our March 31 memo).

Mobile Store – coming soon:

We will be starting a weekly “Mobile Store” service to deliver pre-paid food essentials to your suite. We will try to add more household products to those currently available via the new Mobile Store, once we can be assured we have a sustainable source of adequate non-food supplies.

Alternatively, many grocery stores offer a delivery service. You can order online with retailers such as Superstore, Walmart and Shoppers Drug Mart. You can also call Family Foods at 204-668-2269 or Cantor’s at 204-774-1679.

For more Provincial Health information, please access:

<https://sharedhealthmb.ca/health-providers/coronavirus-resources/>

If you have questions or concerns about the measures we have taken since COVID 19 was recognized as an increasing risk to Manitobans, you are encouraged to contact me at any time:

Les W. Janzen, CEO, Concordia Wellness Projects Inc. at ljanzen@concordiavillage.ca