

May 5, 2020

Dear Concordia Village Residents, Families and Staff:

RE: COVID 19 Update

We have no COVID 19 cases on site among Concordia Village Residents or staff. Our efforts are dedicated to keeping it that way. We ask you to advise us immediately about any symptoms concerning your loved one. While respecting privacy, we will alert all Residents, Families and Staff when or if the current all-clear changes.

All COVID 19 Precautions Continue at Concordia Village - wash your hands frequently, maintain your 6 foot distance from other people in the Village, on the grounds or at other establishments, and sterilize incoming packages.

Audio-Visual (A/V) Sessions for Families or Friends with Residents at Concordia Village:

We have asked some of our staff to assist those Residents wishing to visit with you. Please contact Gabby Goetz at ggoetz@concordiavillage.ca for an appointment. Home base for these A/V sessions will be the main floor Concordia Village II Conference Room, which is equipped with a laptop, large screen TV and sound system. We will ensure the surfaces and equipment in this room are sterilized before and after each use. Our staff member will be in the Conference Room, will keep a 6 foot distance from the Resident, and will assist with all technical aspects of the audio-visual Zoom conference call. This feature and service will be of interest to all families, especially those who live out of town and therefore unable to visit in person until the COVID 19 risk subsides.

Balcony or Grounds Visits with Residents Are Encouraged:

We have had a few families set up folding chairs on the lawn directly below the Resident's balcony, so the family can visit in that fashion. Others of you, with weather improving, might wish to visit with the Resident somewhere on the Village grounds. Both measures are encouraged, provided that the usual precautions – including 6 foot distancing – continue to be observed.

For more Provincial Health information, please access

<https://sharedhealthmb.ca/health-providers/coronavirus-resources/>

If you have Village-COVID-related questions or concerns, please continue to contact me at any time

- Les W. Janzen, CEO, Concordia Wellness Projects Inc. at ljanzen@concordiavillage.ca