

December 9, 2020

Dear Concordia Village Residents, Families and Staff:

**RE: COVID Update – Thanks to the efforts of everyone involved – Board of Directors, Residents, Leadership Team, Families, Visitors and Staff - we have been COVID Outbreak-Free since mid-March 2020. We continue to take all reasonable proactive and reactive measures to keep it that way.**

**Current precautions continue:**

- Restrict contacts to those in your household, social gatherings are not permitted,
- Permit entry to Essential Caregivers only, no visitors are currently allowed,
- Deliver (via our staff) Resident parcels dropped at Village I or II (between the doors) to their Suite,
- Provide these internal Deliveries daily from 8:00 a.m. – 8:00 p.m.,
- Self-isolate for 14 days on return from any overnight stay at a Hospital,
- Ensure that no more than two people at a time use the Elevators,
- Alert by Power of Attorney (POA) or family contact when Resident COVID testing occurs, and
- Advise us of the results of those COVID tests (Positive or Negative).

**Christmas Delivery procedures are outlined below:**

Many Resident families and friends have been inquiring about parcels to their loved ones this Christmas Season. Our December procedures follow:

- Drop off between 8:00 a.m. – 8:00 p.m. at Village I or II (between the doors),
- Label your package (bag or box is suitable) with the Resident's name, Building # and Suite #,
- Deliver (via our Village staff) your sanitized package promptly to the Resident's Suite.

**Key Concordia Village contacts are:**

Carla Mendres, Food Services Director, COVID Chair

Email: [cmendres@concordiavillage.ca](mailto:cmendres@concordiavillage.ca)

Mandy Tremblay, Tenant Resource Services Director

Email: [mtremblay@concordiavillage.ca](mailto:mtremblay@concordiavillage.ca)

Eliisa Khan, Assistant Finance Services Director

Email: [ekhan@concordiavillage.ca](mailto:ekhan@concordiavillage.ca)

For more Provincial Health information, please access - <https://sharedhealthmb.ca/health-providers/coronavirus-resources/>. If you have other Village-COVID-related questions or concerns, please continue to contact me at any time: Les W. Janzen, CEO, Concordia Wellness Projects Inc., [ljanzen@concordiavillage.ca](mailto:ljanzen@concordiavillage.ca)